

Hand-held scanners - a natural part of the day.....

The use of hand scanners with the cash function is a natural part of the day in every FONA store.

FONA



At FONA, the staff has been using hand scanners through many years - today it is an indispensable tool.

Hand scanners are used with the cash function and sales labels in the store.

We have visited FONA in Hundige Storcenter which

has 9 hand scanners of the brands Datalogic Gryphon and Datalogic Heron. The products come from the distributor Delfi Technologies A/S.

The hand scanners are used for several things. It could be for cash executions, when the staff makes guarantee certificates, control of prices and registration of the products' serial numbers etc.

The use of hand scanners ensures faster executions and a more correct registration of the products.

FONA has started to replace the excellent store scanners Datalogic Heron with the bigbrother Datalogic Gryphon. *"We think that Gryphon has a more stable reading ability, which means that it is better to read scratched and blurred codes or when the bar code is printed on a poor surface",* tells store manager Peter Rasmussen, *"in that way we make sure that we rarely will be in a situation where we have to type the number of the bar code in."*

FONA has estimated that the increase in consumption of investment by choosing Datalogic Gryphon offsets the advantages with fewer type-ins, faster executions and better customer service. Though, it is a question of regular replacement.



FONA and centrally F GROUP are very satisfied with the hand scanners and the other products that come from Delfi Technologies. "We get a very good support from Delfi. This is both with new products and if there will be problems with delivered products", tells Ole Falk Jensen fra F GROUP.

Profile:

F GROUP A/S is a large retail chain of electronics, music and data. The chain had a turnover of 2,2 billion. kr. last financial year.

FONA has existed in 82 years and has 64 stores placed in shopping centres and at main shopping streets in Denmark.

Elektronik-Centret is a nationwide service-organization of the repair and maintenance of consumer electronics.

Solution:

FONA in Hundige Storcenter has, just as every other FONA stores:

9 Datalogic Gryphon and Heron hand scanners to cash functions and administration.

1 Formula 725 hand terminal with Delfi Software for price control and stocktaking of goods.

1 Del Sol label printer to price mark all the products.

Products which Delfi Technologies A/S is distributor of.

Result :

The hand scanners are an indispensable tool for fast execution and exactly registration of the products.